

## Quality Policy

Albus Environmental is dedicated to the delivery of quality and compliant environmental services. They have established a Quality Management System compliant with the requirements of 9001:2015. The goal of the company is to achieve a high level of customer satisfaction always. Commitment to the implementation of supporting managerial and business operational systems is essential to realising that goal.

Albus Environmental believes in the concept of customer and supplier working together in pursuing this policy and in continually striving for improvements in its management of environmental services, transportation, logistics, quality and safety. Ensuring that legal obligations and commitments are fully maintained.

The quality policy is based on 3 fundamental principles:

1. Ensuring that we fully identify and conform to the needs of our customers.
2. Looking at our service provision processes, identifying the potential for errors and taking the necessary action to eliminate them.
3. Everyone understanding how to do their job and doing it right first time.

To ensure that the policy is successfully implemented, staff will be responsible for identifying client requirements, and ensuring that the correct procedures are followed to meet those requirements.

Objectives will be set in line with this framework. Progress against achievement will be determined at Management Review.

The quality policy principles and objectives will be communicated and available to staff. Training will be an integral part of the strategy to achieve the objectives.

The Policy will be available to Interested Parties upon request.

Within this Policy we are committed to operating our Company under the disciplines and control of a Quality Management System conforming to the International Standard ISO 9001:2015, and other related compliance obligations, as determined through the Quality Management System, planned and developed jointly with our other management functions.

We are all committed to operating continuously to this standard for business improvement and we will maintain the necessary Quality Approvals consistent with our client requirements.

Director 

Date 12/12/2019